

- Under the sub-section entitled, “How does a Veteran relate to your question?”, select “for Myself as a Veteran (I am the Vet)”.

How does a Veteran relate to your question?

I am asking about benefits/services: * [Veteran Status Help](#)

- Under the sub-section entitled, “What is your question?”, type “Not in DEERS” in the Question box.

What is your question?

Please ask your question or describe the issue in detail in the space below. If the question, or issue, is about a disability, please be specific as to the type of disability(ies) or the issue(s). If you have multiple claims for benefits pending and want the status, please tell us which claim this is about.

Question *

Please do not enter your name, file number, or social security number in the question box to the right. You will be asked this information in the fields below.

- Under the sub-section entitled, “Topic, Sub-topic, and Inquiry Type?”, select “VetVerify” from the drop-down menu entitled, “Please Select a Topic.”
- From the next drop-down menu select, “Need DEERS for VetVerify.”
- From the drop-down menu entitled, “Select an Inquiry Type?”, select, “Question.”

Topic, Sub-topic, and Inquiry Type?

Please Select a Topic *

Select an Inquiry Type? * [Inquiry Type Help](#)

- Complete the remainder of the form with your contact information and submit the inquiry.

A VA representative will contact you when processed via email. You may be required to submit a copy of your discharge paperwork (i.e. DD214, etc.) if service verification is not of record.

You are responsible for keeping your information current in your DEERS record. Once registered in DEERS, it is important to keep your DEERS records updated when your personal information changes, including your contact information.